## ICE - ROUND CRANE MODELS

BOUND:UP.


## COONO-OC



## OWNERS AND SERVICE MANUAL

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## INTRODUCTION

## GAME FEATURES

## GAME PLAY

The new ROUND CRANE by I.C.E. was designed with the operator in mind. Reliability, low maintenance, available custom cabinetry, and all metal exterior construction are some of the most important design features to be added to the newest member of our crane family.

To keep things easy for the operator, all of our best features have been carried over from our other designs. Things such as an all-metal exterior, powdered epoxy paint, tempered glass windows, and full-featured programming are standards you've come to expect from I.C.E. products.

The ROUND CRANE uses state of the art electronics with a new drive circuit for all motors. In our new design, even direct short circuits can't damage the motor or coil drivers. The protection is built into the drivers themselves! Another advantage is that the new board incorporates modular driver circuits so the same main board can be used on multiple products.

This crane has been made to give you a crane that is competitive with other smaller cranes of similar size, but it has been engineered to leave the competition behind. The ROUND CRANE has been designed to easily go through a 36" door without disassembly, and it is made to be a great centerpiece type of game. Great for Mall and arcade type locations.

We hope you thoroughly enjoy your ownership experience with your new ROUND CRANE. If you have any questions or comments, please contact our service department at: (716) 7590360

As coins are inserted into the ROUND CRANE a coin in sound will be heard. When sufficient coins have been inserted, the game sound starts, the claw clicks closed and re-opens, which signals the start of the game. The crane will position its self in the middle of the "play field" and remain there, with the cranes sound theme playing until the player is ready.

When the player has moved the joystick or pressed the buttons, to move the crane, the timer on the right display will begin to count down. The player will position the crane above the prize and they are attempting to win and press the drop button to lower the claw.

If the nudging option is on, then the player will have the ability to keep "nudging" the claw down each time the button is pressed to hone in on the chosen prize. If the nudging option is off, then the player will have only one chance to drop the claw.

When the claw is fully dropped it will close and retract to its upper most position. The crane will then automatically position its self over the prize chute at the rear of the cabinet. The claw will open, releasing the prize (if grabbed) into the prize chamber. The player can now remove the prize from the chamber through the prize door located in the front of the game. The game is now in its home position and is ready for the next player in line.

# SET-UP / TESTING / MAINTENANCE SAFETY PRECAUTIONS 

IMPORTANT: FAILURE TO FOLLOW THESE DIRECTIONS CLOSELY COULD CAUSE SERIOUS DAMAGE TO YOUR GAME.

WARNING: WHEN INSTALLING THIS GAME, A 3 PRONG GROUNDED RECEPTACLE MUST BE USED. FAILURE TO DO SO COULD RESULT IN SERIOUS INJURY TO YOURSELF OR OTHERS. FAILURE TO USE A GROUNDED RECEPTACLE COULD ALSO CAUSE IMPROPER GAME OPERATION, OR DAMAGE TO THE ELECTRONICS.

DO NOT DEFEAT OR REMOVE THE GROUNDING PRONG ON THE POWER CORD FOR THE SAME REASONS AS GIVEN ABOVE. USING AN IMPROPERLY GROUNDED GAME COULD VOID YOUR WARRANTY.

## GAME SET-UP

BEFORE PLUGGING THE GAME IN, OR TURNING IT ON, BE SURE THE GAME HAS BEEN SET TO THE PROPER VOLTAGE. YOUR GAME SHOULD COME PRE-SET FROM THE FACTORY CORRECT VOLTAGE, HOWEVER IT IS A GOOD IDEA TO CHECK THE A.C. WALL RECEPTACLE VOLTAGE BEFORE PLUGGING THE GAME IN.

## ASSEMBLY INSTRUCTIONS

1. Carefully unbox the game from its packaging.
2. Using the supplied keys, unlock the front door of the cabinet.
3. Cut all tie wraps holding the wagon assembly and crane in place.
4. Plug the game into a three prong grounded receptacle. NOTE: The appliance must be positioned such that the plug is accessible during use.
5. The game is now ready for start up.

After the initial setup, it is time to test your game for proper operation.

1. Locate the game in its permanent location.
2. Be sure the game has been properly plugged into a 3 prong grounded outlet, and that the receptacle is in good working order.
3. If using an extension cord, be sure it is a 3 prong grounded type of at least 16Ga.
4. Verify that the game is set up for the proper voltage, and turn the power to the game on.
5. The game will run through a test mode at every startup. See test mode explanation in the programming section for details.
6. Insert coins/bills into the machine at least ten times into the coin mech/bill acceptor to assure proper operation
7. Check the credit and prize counters for proper operation.
8. Check game volume during busy time at location to set it at the proper level.

## CLEANING

Regular cleaning of this game will keep it looking new, and greatly enhance its appeal.

Clean the windows of your ROUND CRANE with a standard window cleaner such as Windex®

Clean the cabinet sides with a good cleaner such as "Fantastic" or "409" and a soft rag. A mild soapy solution can be used. You may use a furniture polish when finished to protect the game and make it look more attractive,

NOTE: DO NOT USE ALCOHOL, THINNERS OF ANY KIND, OR PINBALL PLAY FIELD CLEANERS ON ANY OF THE CABINET SURFACES ESPECIALLY THE DECALS.

IF YOU HAVE ANY QUESTIONS OR COMMENTS REGARDING INSTALLATION OR PROPER FUNCTION OF YOUR GAME, PLEASE CALL OUR SERVICE DEPARTMENT AT
1-716-759-0360

# PROGRAMMING 

MODE DESCRIPTION (Credit Display)

Game Type

Game Mode

Time

Coin

Bill

Counter Type

Attract
Attract Type

Manual Strength

MIN / MAX / DEF
(Timer Display)

## BASIC PROGRAMMING

0, 1, 0
0, 1, 0
$10,60,20$
$0,9,2$
$0,9,4$
$0,1,0$
$1,30,20$
1, 2, 2
40, 99, 75
0—Left, Right, Forward, Backward, Nudge 1-Left, Right, Forward, Backward, Drop
0-Normal Play
1-Play till you win
10-60 Seconds (Inc. every 1 second)
0 -Free Play
1-9 Coins required for a single credit
0 —Off
1-9 Number of coins each bill is worth
$0-$ Credit counter
1-Coin counter
1-30 Minutes between attract modes
1-Motion only
2-Audio and motion
40-99 Claw strength Inc. by 1 ( $99=$ MAX)

MEANING

## ADVANCED PROGRAMMING

Auto Skill Leveling Strength

0, 99, 0
$0,9,5$
$0,40,5$
1, 20, 4
20, 50, 33
$0,99,0$
$0,99,0$
$0,1,0$
$0,1,0$
$0,1,1$
$0,5,0$
DIAG.

DIAG.
DIAG.

0-Auto off 60-99 Claw strength in auto ( $99=$ MAX)
$0-40$ Number of $1 / 4 \mathrm{sec}$. time intervals right
$0-40$ Number of $1 / 4 \mathrm{sec}$. time intervals forward
Coins per piece of plush
20-50 Desired payout percentage
0-99 tickets to be paid just to play game
$0-99$ tickets to be paid if you do not win plush
0—Normal
1-Restore factory defaults upon next startup
0 -Center option off
1-Center option on
0—Snap option off
1-Snap option on
\# of Consecutive credits inserted for 1 free game
Right display changes: $0-1$ Up switch is made $0-2$ Down switch is made $0-3$ Both switches are made

Right display changes: 0-1 Left switch is made
Right display changes: $0-1$ Back switch is made $0-2$ Front switch is made

## PROGRAMMING

## Error Codes

| $\frac{\#}{1}$ | $\frac{\text { Problem }}{\mathrm{E}^{2}(\text { Memory })}$ |
| :--- | :--- |
| 2 | Prize Sensor |
| 3 | Up Sensor |
| 4 | Down Sensor |
| 5 | Left |
| 6 | NOT USED |
| 7 | Right |
| 8 | Back |
| 9 | Front |
| 10 | Counter Disconnect |
| 11 | Out Of Range (High) |
| 12 |  |

## QUICK TROUBLESHOOTING

| PROBLEM | PROBABLE CAUSE | SOLUTION |
| :---: | :---: | :---: |
| THE DECIMALS ON THE 4 DISPLAYS ARE LIT UP | THIS IS IN FACT NOT A PROBLEM BUT A WAY OF LETTING THE OPERATOR KNOW THAT THERE WAS A PROBLEM DURING THE START UP MODE | OPEN THE FRONT DOOR AND THE ERROR CODES ARE SHOWN ON THE DISPLAYS. TO ADVANCE THROUGH THE ERROR CODES, PRESS THE FIRE BUTTON |
| NO GAME POWER | ON-OFF SWITCH ON THE GAME IS TURNED OFF BLOWN A.C. POWER FUSE <br> GAME NOT PLUGGED OR CORD DAMAGED BAD TRANSFORMER <br> TRANSFORMER HARNESS NOT CONNECTED BAD POWER MODULE | TURN POWER ON REPLACE WITH PROPER FUSE CHECK POWER CORD CHECK FOR PROPER VOLTAGES CHECK HARNESS REPLACE POWER MODULE |
| GAME WILL NOT TAKE MONEY OR GIVE CREDITS CORRECTLY | BAD COIN SWITCH COIN DISCOUNTING SET WRONG COINS PER CREDIT SETTING INCORRECT BAD COIN MECHANISM LOOSE OR DAMAGED HARNESSING BAD MAIN P.C. BOARD | CHECK W/METER AND REPLACE CHECK PROGRAMMABLE SETTING CHECK PROGRAMMABLE SETTING ADJUST OR REPLACE CHECK W/METER - REPAIR REPAIR OR REPLACE MAIN BOARD |
| DISPLAYS DO NOT WORK | BAD 12V FUSE <br> BAD DISPLAY P.C. BOARD <br> BAD MAIN P.C. BOARD <br> LOOSE OR DAMAGED DISPLAY HARNESSING | REPLACE WITH PROPER FUSE REPAIR OR REPLACE P.C. BOARD REPAIR OR REPLACE P.C. BOARD CHECK W / METER AND REPAIR |
| CRANE OR WAGON DOES NOT MOVE | BAD MOTOR <br> LOOSE OR DAMAGED HARNESSING BAD SWITCH ON BUTTON OR JOYSTICK BAD HARNESSING TO BUTTONS OR JOYSTICK BLOWN FUSE TO MOTORS ON MAIN P.C.B. BROKEN DRIVE BELT | REPLACE MOTOR <br> CHECK W / METER - REPAIR REPLACE SWITCH CHECK W / METER - REPAIR REPLACE WITH PROPER FUSE REPLACE BROKEN BELT |
| CRANE KEEPS TRYING TO MOVE IN TO THE HOME POSITION | BAD LIMIT SWITCH(S) <br> LIMIT SWITCH NOT ALIGNED WITH ACTUATOR | REPLACE SWITCH(S) ALIGN SWITCH AND ACTUATOR |
| CLAW WILL NOT CLOSE | BLOWN FUSE TO CLAW ON MAIN P.C. BOARD BAD COIL <br> LOOSE OR DAMAGED HARNESSING <br> CLAW HAS MECHANICALLY JAMMED | REPLACE WITH PROPER FUSE REPLACE COIL CHECK W / METER AND REPAIR FIND JAM AND REPAIR |
| CLAW STAYS CLOSED | BAD DRIVE TRANSISTOR ON MAIN P.C.B. CLAW HAS MECHANICALLY LOCKED | REPLACE TRANSISTOR FIND JAM AND REPAIR |
| AUTO PERCENTAGING IS NOT FUNCTIONING | PROGRAMMING IS NOT CORRECTLY SET BAD PRIZE SENSOR <br> LOOSE OR DAMAGED SENSOR HARNESS CLAW SLIDER SET IMPROPERLY | SET OPTIONS "9" AND "16" REPLACE PRIZE SENSOR CHECK W / METER AND REPAIR ADJUST SLIDER |
| CLAW GOES DOWN AND THEN UP BUT DOES NOT CLOSE | DOWN SWITCH BAD LOOSE OR DAMAGED HARNESS TO DOWN SWITCH | REPLACE DOWN SWITCH CHECK W / METER AND REPLACE |
| CLAW COMES UP AND ABOUT 15 SEC. PASSES BEFORE CRANE MOVES TO THE HOME POSITION | UP SWITCH BAD <br> LOOSE OR DAMAGED HARNESS TO UP SWITCH | REPLACE UP SWITCH CHECK W / METER AND REPLACE |
| CRANE OR WAGON WHEELS SLIP | LOOSE SET SCREWS IN WHEELS <br> LOOSE SET SCREWS IN DRIVE COUPLER RAILS NEED TO BE SCUFFED | TIGHTEN SET SCREWS TIGHTEN SET SCREWS SCUFF TOP OF RAILS WITH SANDPAPER |

## QUICK TROUBLESHOOTING

1. A self-test will be performed each time the front door is "closed" or the game is powered up.
2. If the Wagon does not move smoothly through a full travel from SIDE to SIDE, check to see that the motor driver board is working properly, and that the rotary motor itself is working.
3. If the Wagon does not move smoothly through a full travel from front to back, check to see that the rod bushings are straight and not binding. Check for excessively loose drive belts or one of them broken.
4. If the front door is having trouble closing fully, check to see that the front door harness is routed properly. Also be sure the prize door is fully shut. If it is partially open it will not allow the front door to open or close properly.
5. If the door will not lock properly or locks with difficulty, check to see if the lock rotates smoothly. Next check that the lock rods are not binding on the lock cam or the lock rod guides. Next check that all friction points have been lubricated with molly grease. Finally if need be, file the lock rod guides such that the door closes and locks smoothly but be careful not to file out too much, for this may cause the door not to pull tightly to the cabinet as it was intended to do. Adjust the lock rod striker plates if necessary.
6. If the decimals light up on the displays after a self-test, an error has been locked. To advance through the error codes press the drop button when in error detection mode.
7. If, at the beginning of the self-test mode, the claw does not drop, one or more of the following may apply. The prize sensor is not working, or blocked. The string or string lever is mechanically binding. The up or down switch is sticking or misaligned from its actuator.
8. If claw stays closed it is likely that the diode has blown and the transistor controlling the claw has also blown. Shut off the game immediately and have a new diode, in coil assembly, and transistor, on main board, installed.
9. If claw is jerky while being lowered, it is likely that the string has mechanically bound on the spool. To fix the string binding enter programming mode and go to CLAW UP/DOWN MODE. By moving the joystick to the left and right you are able to raise and lower the claw mechanism. Move the crane over the prize chute and lower the claw mechanism all the way until it starts to wind up backwards. Reverse the motor direction to raise the claw mechanism and properly rewind the string on the spool. Exit the programming mode and the string should be free of mechanical binding.
10. If the claw stays open First check for bad fuses on the main board, next check that there are no wires dislodged from the connectors in the harness between the wagon and the crane, the harness between the wagon and the main board, the crane assembly and the wagon assembly. If the problem still exists and no fuses are blown or wires dislodged it is likely that the transistor controlling the voltage to the claw has blown on the main board. Replace main board and have the other main board repaired by electronics.
11. If the crane/wagon in the home position still tries to move left or back, check to see that the actuators are both present. Check to see that the sensors are present. Next check to see that the sensors and the actuators are both aligned. Then check to see that the sensor wires are not dislodged from the connectors. Finally replace the sensor; it is likely to be bad.

## PARTS LISTINGS

## MECHANICAL PARTS

| 1030 | Dollar Bill Validator Cover Plate |
| :--- | :--- |
| 3004 | Spacer, Long |
| 3051 | Wheel "O" Ring |
| 5011 | Spring |
| 5014 | Cash Box Lock |
| 5101X | Coin Mech Holder Assembly |
| BB3022 | Wheel |
| BC1013-P801 | Lock Cam |
| CG1052 | Swivel Caster |
| CG1054 | Wagon Roller Shaft |
| CG1061X | Crane Assembly |
| CG1062 | Crane motor Housing Cover |
| CG1066 | Crane UP Spring |
| CG1070 | Coil Housing |
| CG1073 | Coil Slider |
| CG1075 | Coil Plunger |
| CG1078A | Small Claw |
| CG1078B | Medium Claw |
| CG1078BX | Medium Claw Assembly w / Solenoid |
| CG1078D | Jumbo Claw |
| CG2039X | Prize Sensor |
| CG3008A | Micro Track Link |
| CG3008B | Micro Track End Set |
| CG3019 | Thumb Screw |
| CG3030 | Wheel |
| CG3036 | Coil / Claw Interconnect |
| CG3037 | Claw Spider |
| CG4003 | O-Ring Drive Band |
| CG4004 | Spring |
| CG5014 | "T" Handle Lock |
| CP1038-P801 | Prize Door Hinge |
| RC1003-P700 | Playfield Hinge |
| RC1012 | Cash Box |
| RC1018-P100 | Podium |
| RC1026-P100 | Door Hinge |
| RC1022 | Rotary Motor Coupler Assembly |
| RC1052 | 3" Swivel Caster |
| RC1061 | Wheel Spacer |
| RC1062 | Wheel Cap |
| RC3001AX | Dome Assembly |
| RC3008A | Micro Track Special Link ("S" bend) |
| RC3027 | Window, Front |
| RC3028 | Window, Side |
| RC3067 | Prize Door |
| SR1053 | Magnet |
|  |  |
|  |  |

## ELECTRONIC / ELECTRICAL

2033X Controller Board<br>2089X<br>2133CW<br>2133U<br>2134<br>2134A<br>8312<br>BC2032X<br>BW2017<br>BW2018<br>CG2008<br>CG2014<br>CC2027<br>CG2012<br>CG2013<br>CG2039X<br>CG2014<br>CS2002X<br>CS2007X<br>FP2007<br>HH1020<br>PP250X<br>RC2008<br>RC2029X<br>RC2034X<br>RC2035X<br>RC2036X<br>RC2535X<br>MZ8284X<br>AC Rope Light Harness<br>White Chase Style Rope Light<br>Rope Light "U" Channel<br>Rope Light End Cap<br>Chase light Power cord<br>PLL Florescent Light Bulb<br>Display, P.C. Board Assembly<br>Light Bulb Retaining Clip<br>Light Bulb Retainer<br>Motor / Gearbox<br>Joystick<br>20 Ft. Power Cord, Computer Style<br>Front / Back Sensor<br>Left / Right Sensor<br>Prize Sensor<br>4 Way Joystick w/ Push Button<br>Transformer<br>Power Module Assembly<br>4" Round Speaker<br>Actuator, Home Position<br>PLL Light Socket<br>Rotational Motor and Gearbox Assy.<br>Motor Driver Board<br>Main P.C. Board<br>Rotary Motor Driver Board<br>Rotary Harness Adapter Board<br>Strobe Light Assembly<br>Ballast, Work Horse 6

1017
RC2035X
RC3501X
RC3529X
RC3530
RC3530AX
RC3531AX
RC3540X
RC3542X
RC3543X
RC3545X

## SUB CRANE ONLY

L.E.D. Holder

Strobe Light Assembly
Yellow Sub Dome Assembly
Porthole Side Panel Insert Assembly
Diving Bell Claw Assembly
Diving Bell Top Assembly
Diving Bell Bottom Assembly
Periscope Mount Assembly Left Large Periscope Assembly Right Large Periscope Assembly Small Periscope Assembly

## PARTS LISTINGS

## GRAPHICS

## ROUND UP CRANE

RC7001
RC7012
RC7027 RC7028

Prize Door Decal
Control Panel Overlay
Front Marquee Cabinet Decal
Side Marquee Cabinet Decal

## YELLOW SUBMARINE CRANE

RC7500
RC7501
RC7502
RC7503
RC7504
RC7505
RC7506
RC7508
RC7509
RC7512
RC7527
RC7528
RC7533
RC7534
RC7542
RC7543
RC7545

Cabinet Right Side Decal
Prize Door Decal
Cabinet Left Side Decal
Window Rounds
Rivet Bar, Right
Rivet Bar, Left
Diving Bell Top
Cabinet Front
Diving Bell Bottom
Control Panel Overlay
Front Marquee Cabinet Decal
Side Marquee Cabinet Decal
Bubbles, Small
Bubbles, Small
Green Rivets
Yellow Rivets
Red Rivets



























## 

I.C.E warrants all components in the ROUND CRANE game to be free of defects in materials and workmanship for a period of ninety days from the date of purchase.

This warranty does not cover items damaged due to normal wear and tear, subjected to abuse, improperly assembled by the end user, modified, repaired, or operated in a fashion other than that described in the service manual.

If your ROUND CRANE game fails to conform to the above-mentioned warranty, I.C.E.'s sole responsibility shall be at its discretion to repair or replace any defective component with a new or remanufactured component of equal to or greater O.E.M. specification.
I.C.E. will assume no liability whatsoever, for costs associated with labor to replace defective parts, or travel time associated therein.
I.C.E.'s obligation will be to ship free of charge, replacement parts by U.P.S. Ground, U.S. mail, or other comparable shipping means. Any express mail or overnight shipping expense is at the cost of the purchaser.

Products will be covered under warranty only when:

- The serial number of the game with the defective parts is given.
- The serial number of the defective part, if applicable, is given.
- Defective parts are returned to I.C.E., shipping pre-paid, in a timely fashion, if requested by I.C.E.
- A copy of the sales receipt is available as proof of purchase upon request of I.C.E.
I.C.E. distributors are independent, privately owned and operated. In their judgment, they may sell parts or accessories other than those manufactured by I.C.E. We cannot be responsible for the quality, suitability, or safety of any non-I.C.E. part, or any modification, including labor, which is performed by such a distributor.



## WARRANTY

ICE Inc warrants that all of its products will be free from defects in material and workmanship.
When placing a warranty request, please be prepared to provide the following information:

- Serial Number of Game or Bill of Sale
- Machine Type
- A Detailed Description of the Equipment Fault Symptoms

ICE product, including Cromptons, Sam's Billiards, Uniana and Bell Fruit is warranted as follows:

- 180 days on the Main PCB and Computers
- 90 days on all other components (i.e. DBV's, Ticket Dispensers, etc)
- 30 days on repaired items
- 3 years on all Crane Harnessing
- 9 Months on Printers

DKS cashless systems offer a 3-year warranty on all components.
ICE Inc shall not be obligated to furnish a warranty request under the following conditions:

- Equipment has been subjected to unwarranted stress through abuse or neglect
- Equipment has been damaged as a result of arbitrary repair/modification attempts
- Equipment that has failed through normal wear and tear

ICE Inc will assume no liability whatsoever for costs associated with labor to replace defective parts or travel time associated therein.

All defective warranty covered components will be replaced with new or factory refurbished components equal to OEM specifications. ICE Inc will cover all UPS ground, or comparable shipping means, freight costs during the warranty period. Expedited shipments are available for an additional charge.

Defective parts are returned to ICE Inc, at the customer's expense, in a timely fashion.
ICE distributors are independent, privately owned and operated. In their judgment, they may sell parts and/or accessories other than those manufactured by ICE Inc. We cannot be responsible for the quality, suitability or safety of any non-ICE part, modification (including labor) that is performed by such a distributor.

I.C.E. Parts/Service Dept.<br>Innovative Concepts in Entertainment 10123 Main St.<br>Clarence, NY 14031<br>Phone \#: (716) - 759-0360<br>Fax \#: (716)-759-0884

